**IMPORTANT: TREBBLY LOYALTY SCHEME CLOSURE**

We are sorry to announce that Trebbly, our loyalty scheme will be closing on 31st October 2024. Trebbly recently contacted us to say that as their business was no longer viable, they would be ending the programme, so unfortunately this is beyond our control.

We want to ensure you do not miss out on your well-deserved points! We have a record of all points earned so far and so we will be doing the following:

* Points earning will end on 31st October
* You will be able to redeem your points using the existing offers by 31st December
* We will round up all points earned to the nearest offer available, so that everyone will be able to use their remaining points for something. E.g. If you have have 10 points, you will be able to claim a ‘Tea Tree Scalp, Hair Detox Therapy Scrub & Head Massage’ worth 20 points or if you have 90 points, the ‘30% off colour’ or ‘50% off cut & style’ worth 100 points etc.
* We hope to develop an alternative loyalty scheme which we would like to launch in the new year.

Please do ensure you use your points by 31st December as we will not be able to carry them over to any new scheme.

Thank you for taking part in this scheme and for your understanding. We hope this is the fairest way to ensure that at least everyone can still use their points for something.

If you have any questions, please ask your stylist or email [beckenham@roxbyhair.com](mailto:beckenham@roxbyhair.com)

Best wishes

Ian & The Team

Roxby Hair Design